

## Frequently Asked Questions

### Higher Ed

- What if we set up kiosks on campus students can use to respond online, but they don't have the User ID that was mailed to their house?
  - If a student doesn't have the information that was mailed to their house, they can call 1-800-354-7271 to get the User ID to set the PIN number.
  - Students can also respond to the survey they get in the mail if they forget their PIN.
- Should international students respond to the census?
  - Yes, international students who are living on- or off-campus on April 1 should respond to the Census.
- Should students who are currently studying abroad respond to the census?
  - No, student who are studying abroad on April 1 should not respond to the Census.
- If a student's parents "counted" him/her at their parents' address, is there a way to make a correction?
  - Unfortunately, it's not possible to correct a submitted Census response. Each response is completely confidential, which means it cannot be matched with the initial filer after it's submitted.
  - To reduce the likelihood of errors in reporting, consider sending an email to students and parents informing them about why they should be answering separately.

### Students

- I'm living in a dorm/apartment; do I still need to respond to the Census?
  - Yes! If you're living outside of your parents' home on April 1, you should file a Census from where you're living at that time.
- I'm studying abroad, should I still respond to the Census?
  - No, if you're living abroad on April 1, you should not respond to the Census.
- How do I take the Census?
  - You should receive an informational card in the mail. Use your User ID to sign in at [respond.census.gov/acs](https://respond.census.gov/acs) and follow the filing instructions.
- I'm an international student, should I still respond to the Census?
  - Yes, if you're living on- or off-campus on April 1, you should respond to the Census.